

# AFFINITY BILLING



The Affinity Billing engine is at the heart of the Affinity software suite, providing fully converged billing across a range of complex product areas including fixed line, mobile, data products, cloud services and utilities.

Affinity Billing offers a multitude of functionality which ensures accurate billing of complex products and removes the need of any re keying of information improving operational efficiency and eliminates human error, increasing average revenue recovery by 10%. Functionality such as automated processes, including CDR loading eliminates the need for manual processes.

Affinity Billing also offers a superior white label web portal which is unparalleled within the industry. It has the facility to brand dealer invoices and web billing, has the capability of creating partner wholesale billing and manages the billing to end customers, all branded within a partner's name. The WebPortal has exceptional user experience and will differentiate you from your competitors.

## FUNCTIONALITY

### CDR COLLECTION MANAGER

- To automate download of CDR data from supplier FTP sites
- Reporting of metrics and trends to highlight issues or anomalies relating to CDR delivery
- Traffic light notification system for at a glance status update
- Optional configuration to tee up load jobs for user to initiate

### AFFINITY BILLING ENGINE

- CDR loading, rating and bill production & delivery
- Range of billing and tariff management options for usage and service charges
- Accept CDR data feeds from most carriers
- Invoice design based on Affinity templates or bespoke design
- Ad hoc billing options
- Automated processes

### BILLING MANAGEMENT REPORT SUITE

- Revenue and margin analysis
- Fraud and exceptional usage reporting
- Customer margin and profile reporting
- Tariff margin reports

### ONLINE BILLING PORTAL "WEBPORTAL"

- Access and password management
- Unbilled usage
- Billed products and calls - itemised and exportable
- Monthly aligned graphical and data-based reporting
- View current and historic Invoice PDFs

### USAGE ALERT MANAGER

- Set usage rules to highlight high call spends, bundle usage and calls to specific destinations
- Alert notification of breaches
- Information relating the breaches is displayed via the WebPortal
- Rules managed by customers through WebPortal

### PARTNER / SUB-RESELLER BILLING

- Facility to brand invoices and web billing in the name of dealers, whilst also providing the dealer with access to their customer web billing
- For partners that have their own in house billing capability, the Affinity system can create a wholesale invoice to your partner with supporting billing data
- Facility to provide wholesale billing to partners, whilst also managing the billing to their end customers, all branded in the partner's name

### NEXUS MEDIATION

- To pre-process CDR data to condition for rating (relevant for data received directly from switches or similar)

